



NuBot™ Platform

NuBot Platform was specifically designed to test telecom and contact center systems

NuBot™ Platform is a self-serve, high capacity, automated testing platform that automates enterprise telecom and contact center system testing to identify and solve critical and costly real-world performance issues.

NuBot Platform is designed to identify critical points of failure and other system limitations at scale, leveraging its ability to perform hundreds or thousands of calls at the click of a button, testing systems up to—and beyond—their rated capacity. It produces both quantitative and qualitative performance metrics to identify potential opportunities for remedy before commencing testing again.

NuBot Platform was specifically designed to test telecom and contact center systems and has been used by Nu Echo to provide performance and customer experience testing to enterprises across North America and Europe.

Nu Echo has made this powerful yet intuitive testing platform available to organizations that seek to verify and validate the configuration and interactions of their telecom and contact center systems in 3 deployment models; a self-serve, pay-as-you-go, hosted (cloud) environment; an on-premises model for continuous testing; or a hybrid model of both, with the ability to seamlessly migrate between the two at any time.

NuBot platform offers enterprises a cost-effective, timely performance and customer experience testing solution that reduces the risk and uncertainty associated with deploying complex new systems, migrating technologies, adding capacity, or upgrading components.

NuBot's powers Nu Echo's Performance and Customer Experience Testing services, identifying and solving critical and costly real-world performance issues in complex enterprise telecom and contact center systems



NuBot™ Platform

With Nu Bot, you pay as you go. No monthly fees.

KEY BENEFITS

Test complex systems at scale with minimal effort

- Test thousands of ports at a time to identify real-world system performance during day-to-day operations as well as the unexpected (surges, emergencies)

End-to-end view of system performance

- Tests underlying capabilities of system components from the carrier to agent and the interplay between them

Timely and cost-effective

- A Generate test results in minutes, iterate and test again, paying only for the testing minutes you use

KEY FEATURES

Integrated testing environment

- Design, execute, report and archive test results from within the same environment

Simple deployment model

- Test from the cloud or your own premises, whichever makes the most sense for you; seamlessly migrate from the cloud to the on-premises platform (and vice-versa) at any time

Near unlimited scalability

- Test the target call density (concurrent # of lines, calls per second, etc.) up to thousands of ports at a time

Re-usable test cases

- Re-test and compare the performance of a system over time or measure the impact of new components or upgrades

SYSTEM REQUIREMENTS

- Eclipse Testing Environment
 - Free download of NuBot plug-in for Eclipse available from nubot.nuecho.com
- Compatible with latest versions of all major browsers
 - Google Chrome, Internet Explorer 8+, Firefox

MORE INFORMATION

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